MEMORANDUM

November 7, 2008

TO: Jennifer Barrett, Director, Department of Finance

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: Finance Performance Plan

The following items were identified for follow-up during the 11/7/2008 CountyStat meeting:

1. <u>Document the budget impact of changing Finance's policy of projecting bond interest rates at 300</u>

basis points above the Consumer Price Index.

Responsible parties: Finance
Other parties involved: None
Deadline: TBD

2. Develop a benchmark of comparable counties to supplement measure #3 "Revenue forecasting."

Responsible parties: Finance Other parties involved: None

Deadline: December 19, 2008

3. Add two submeasures to measure #5 "Number of second to answer call (Treasury Call Center)":

call volume and range by peak and non-peak times of the year.

Responsible parties: Finance Other parties involved: None

Other parties involved: None

Deadline: December 19, 2008

4. <u>In the Finance performance plan, change the title of and add a more robust description for</u> measure #6 "Number of days to close magic tickets" to clarify the meaning of the measure.

Responsible parties: Finance

Deadline: December 19, 2008

5. Add submeasures to measure #7 "Workers compensation – cost per \$100 of payroll" and to measure #8 "Number of workers compensation cases resulting in lost work time" to break out

results by Department to determine whether a particular area warrants further investigation.

Responsible parties: Finance Other parties involved: None

Deadline: December 19, 2008

6. Develop a benchmark of comparable counties to supplement measure #7 "Workers compensation

cost per \$100 of payroll."
 Responsible parties: Finance
 Other parties involved: None

Deadline: December 19, 2008

7.

Finalize the Finance performance plan.
Responsible parties: Finance
Other parties involved: None

Deadline: December 19, 2008

cc:

Timothy Firestine, Chief Administrative Officer Fariba Kassiri, Assistant Chief Administrative Officer